Scrutiny Recommendation Tracker 2015-16

Arrangements for fitting Solar Panels –	8 th Octob	er Housing Panel		
Recommendation	Agree d Y/N	Executive response	Lead Member & Officer	Implemente d Y/N / due date
1. That the City Council should make every effort to enter into a viable agreement with the Low Carbon Hub as soon as possible in order to maximise the available benefits of fitting solar panels on Council-owned housing stock.	Y	I agree with the recommendation and indeed officers are already looking at ways of working with the Low Carbon Hub to help install PV panels on Council homes.	Cllr Rowley & Stephen Clarke	Feb 2016
Additional Licensing for HMOs – 8 th Oct	ober Hou	ising Panel		
Recommendation	Agree d Y/N	Executive response	Lead Member & Officer	Implemente d Y/N / due date
1. That the City Council encourages landlords and agents offer longer term tenancies and rent level guarantees, and explores the option of including these as discretionary criteria within the Landlord Accreditation Scheme.	Y	The Council will endeavour to encourage landlords and agents to offer longer tenancies and affordable market rents wherever possible and investigate the option of including this as a desirable element of accreditation in consultation with landlords and agents at the next Landlord Information Exchange event planned for December 2015.	Cllr Turner & Ian Wright	April 2016
2. That the City Council considers whether there is anything that can be done to address the inequity whereby many tenants living in HMOs are unable to access free bulky waste collections.	Y	Officers will investigate the potential to increase the number of free bulky items collections for tenants living in HMOs and if feasible will report back to CEB at a future meeting.	Cllr Turner & Ian Wright	April 2016
City Centre Public Spaces Protection Or	aer – 6	October Scrutiny Committee		
Recommendation	Agree d Y/N	Executive response	Lead Member & Officer	Implemente d Y/N / due date
1. That the design and placing of signage	Y	I welcome this recommendation and will ask	Cllr Sinclair	April 2016

is considered by a cross-party group of members and that every effort is made to remove obsolete signage across the city.		officers to convene a cross-party group of members to develop appropriate signage in suitable locations, and ensure obsolete signage is removed.	& Richard Adams	
2. That full consideration is given to any further views expressed by Liberty in relation to the revised draft PSPO.	Y	A letter has been received from Liberty since the scrutiny meeting. The letter will be reported to the Board.	Cllr Sinclair & Richard Adams	Y
3. That the City Executive Board notes that there was no consensus in the Scrutiny Committee or PSPO Panel for the inclusion at this stage of the behaviours set out in sections 1a and 1e of the draft PSPO.	Y	Noted.	Cllr Sinclair & Richard Adams	Y
4. That the City Executive Board inserts the word "reasonably" before the word "perceived" in section 1a of the draft PSPO.	Y	Accepted.	Cllr Sinclair & Richard Adams	Y
5. That the City Executive Board should clarify and define the meaning of the word "near" in section 1a of the draft PSPO to protect and assist officers enforcing the order.	N	Not accepted. 'Near' is a word which is easily understood, which does not require further definition. It will be a matter of fact as to whether the prohibition is engaged.	Cllr Sinclair & Richard Adams	N/A
Financial Inclusion Strategy – Action Pl	an Updat	e – 6 th October Scrutiny Committee		
Recommendation	Agree d Y/N	Executive response	Lead Member & Officer	Implemente d Y/N / due date
1. That the Action Plan should be kept under review so that the Council can be responsive to significant changes in circumstances (e.g. further welfare reforms, reduced children's centre provision).	Y	The report delegates authority to update the Action Plan as and when required, which enables us to be responsive to new or changing situations. In such an event we can add or change actions in the plan. I review the plan on a monthly basis with officers to look at any significant variations and officers also review it on a monthly basis. We will	Cllr Brown & Paul Wilding	Y

		report any significant variations under delegated authority.		
2. That the directory of affordable childcare should be shared with Councillors.	Y	There is no directory of affordable childcare. The availability of childcare is a constantly changing situation. The action in the plan that this relates to is to identify local providers of childcare. The County Council have a service which is able to tell you what is available at the time of contacting them. Anyone can access this, so we can provide the contact details. It is provided by the Family Information Service who can be reached on 08452 262636.	Cllr Brown & Paul Wilding	Y
3. That the Action Plan should contain a stronger emphasis on more joined up partnership working, for example with the health sector to support social prescribing.	N	Action 28 in the plan deals with this area, although the wording doesn't make this explicit. The action is being delivered through our participation in the social prescribing project being carried out by Bury Knowle Surgery.	Cllr Brown & Paul Wilding	N/A
4. That all frontline staff should receive training on recognising the indicators of financial exclusion.	Ν	The revision of the action plan explicitly excludes contact centre staff from this training as it has been deemed not appropriate. The time spent identifying indicators of financial exclusion on a phone call would be too onerous and would require additional resource to maintain the same level of service as calls would take longer to deal with. Instead the new action focuses on delivering this to teams who have longer periods of engagement with customers likely to be at risk of financial exclusion. This would include tenancy sustainment, energy advice officers and the welfare reform team.	Cllr Brown & Paul Wilding	N/A
5. That the City Council should monitor	Y	The Housing Needs Team already produces	Cllr Brown	Y

the accessibility of the private rented sector to people who are out of work and the use of the Lord Mayor's Deposit Scheme.		performance data relating to this area which includes number of new starts in Home Choice, and deposits provided under the Deposit Scheme. Housing Scrutiny Panel reviews performance in this area including the number of households in temporary accommodation, which is a good indicator of the difficulty in accessing the PRS. Housing Scrutiny could request that other data is reported relating to access to the PRS if this would be helpful.	&Paul Wilding	
6. That the City Council should bring forward any plans that would assist households in taking advantage of higher feed in tariff rates.	N	Recent policy changes from the government mean that drastic cuts in the housing revenue account budget will be required. This is subject to government confirmation but this is highly likely later in the autumn. This means that the Council will have to reassess its existing spending priorities between December and March so can no longer commit to many non-essential services. It is very likely that the major programmes with the housing stock such as energy efficiency and solar PV will be significantly affected. Tighter budgets mean that the Council will have to do more with less, and means we are unable currently to commit to any work other than those that are basic, cost effective and/or vital programmes of work: Loft insulation work to top up to about 270mm	Cllr Brown & Paul Wilding	N/A

Proposed Losso and Monitoring Arrange	amonts f	 Heating replacement programme External insulation, double glazing and improved ventilation in Tower Blocks or Community Centres – 6th October Scrutiny 	Committee 2	015
Recommendation	Agree d Y/N	Executive response	Lead Member & Officer	Implemente d Y/N / due date
1. That the City Executive Board should consider deferring the decision on this report and taking it alongside the Community Centre Strategy decision, which is expected in November.	N	The report reflects the contents of the strategy report which will be brought in November. There is nothing within the leases report that is inconsistent with, or at odds with, the strategy report.	Cllr Simm& Ian Brooke	N/A
2. That the City Council should develop a "code of conduct" that sets out the expectations on Community Centre Associations and the types of support Associations can expect from the City Council. This code of conduct should be linked to the lease and monitoring arrangements for community centres.	In part	Many community associations will have their own Code of Conduct; this suggestion can be explored with community associations, either individually or through the Federation.	Cllr Simm& Ian Brooke	April 2016
3. That the report should provide more detail on the standard forfeiture (termination) provisions on tenant default or insolvency.	Agreed	Agreed, we will seek further clarification from Legal.	Cllr Simm& Ian Brooke	Dec 2016
4. That City Executive Board should make arrangements for independent legal advice to be available to Community Centre Associations.	Agreed	For those CAs moving from a licence to a lease, we will consider this during the period of discussion and negotiation. As there are areas of commonality in this process we can consider who would be the best source of advice of the CAs, for example, Community Matters. Associations with expired leases are being offered financial assistance towards seeking legal advice.	Cllr Simm& Ian Brooke	April 2016

Recommendation	Agree d Y/N	Executive response	Lead Member & Officer	Implemente d Y/N / due date
1. That the City Council leads on the development of a long-term multi-agency inequality strategy for Oxford. This should be informed in part by the evidence gathered in this Inequality Review and enhanced when Oxfordshire Clinical Commissioning Group produces its report on health inequalities. The Strategy should be supported by an Action Plan that includes any accepted Inequality Panel recommendations	In Part	The Oxford Strategic Partnership has been leading a multi-agency programme entitled 'Tackling the Cycle of Deprivation' for a number of years and the CCG review will build on the OSP's work. Many of the recommendations from the Panel are being addressed through existing strategies and action plans, and we would propose to return to the question of whether an overall strategy document and plan when the outcome of the CCG work is published.	Cllr Price & Jackie Yates	April 2016
2. That the City Council ensures it has sufficient staffing resources in partnership posts to play a leading role in working with partners to deliver on a multi-agency inequality strategy for Oxford (see recommendation 1). We envisage that savings are achievable from overcoming silos and working in partnership to tackle long terms issues associated with inequality.	Agreed	Agreed in principle, but the current pressures on local authority and NHS budgets make it difficult to guarantee that the desired staffing resources can be made available from year to year. Our approach to the influencing and development of strategies and policies is based on a matrix approach and includes influencing strategies and policies for the key strategic Oxfordshire Partnerships, the Oxford Strategic Partnership and ensuring consistency and alignment, where appropriate, to Oxford City Council policies and plans. The new Assistant Chief Executive role will provide additional capacity in this area.	Cllr Price & Jackie Yates	April 2016
		Policy Officers Group, with representation from all service areas, is used to cascade and share information and best practice in developing our policies internally.		

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		Annex 1 attached provides further information.		
3. That the City Council commissions Professor Danny Dorling and the City Council's Social Research Officer to develop an Oxford City Inequality Index based on aspects of inequality that that the City Council can influence either directly, or indirectly to a significant extent. Council Performance should be assessed against the movement of this index.	Not agreed	The Council uses ONS data and small area statistics and publishes these in an accessible form (see the Council monthly charts and other useful information available on the Oxford City Web site: <u>http://www.oxford.gov.uk/PageRender/decC/</u> <u>Statistics_about_Oxford_occw.htm</u> It is not clear what a specific City Index would add to what is already available and as a stand- alone index it would lack credibility with central government or the EU, who have their own definitions of deprivation and inequality for benchmarking and resource allocation.	Cllr Price & Jackie Yates	N/A
		The Council uses nationally recognised indicies which facilitate benchmarking and funding submissions. Deriving a set of local indicies would be costly and not have these advantages.		
4. That all strategy papers and major decisions should include an assessment of their short, medium and long term impacts on inequality. This assessment could be based on an Inequality Index (see recommendation 3), and guidance should be available to assessing officers.	Agreed	The Council's existing equality impact assessment process requires officers and Members to consider the impact of decisions and actions on groups with protected characteristics. Currently these do not include socio economic inequalities and including them as a required part of the process will involve careful definition and extensive training. The Corporate Lead (HR / OD) will review the current process in line with best	Cllr Price & Jackie Yates	April 2016

		practice during the autumn.		
5. That the City Council progresses all	Agreed	Recommendation5 a) to f) are already part of	Cllr Price &	April 2016
options for boosting the supply of		the Council's normal business.	Jackie	
affordable housing, including by:		Recommendation 5g) is being taken forward	Yates	
a) Continuing to push for a review of the		by the Council's Ageing Successfully Group		
Green Belt around Oxford as part of a		that is working with Age UK Oxfordshire on a		
wider county land review to identify		Home Share Programme in Oxford that has		
sites for new housing,		been funded by the Lloyds Bank Foundation		
b) Enforcing the City Council's 50%		and the Big Lottery Fund. On 5h) the		
affordable housing policy,		Council's allocations policies aim to assist		
c) Considering greater use of		'downsizing' where residents wish but		
Compulsory Purchase Orders to buy		organising transfers on a collective basis		
derelict land and properties that aren't		would be extremely difficult and unlikely to		
coming forward for development,		accommodate many community groups who		
d) Evaluating the potential local impacts		are characterised by different current housing		
of the new Government's housing		tenures.		
policies, such as the extension of the				
Right to Buy scheme to housing		However, in light of proposed changes in		
association properties,		government policy the Council may be forced		
e) Encouraging ethical or institutional		to review its Housing and Planning Policies.		
investors to rent good standard				
accommodation to people in housing				
need at affordable rates,				
f) Aiming to make Oxford a centre of				
excellence in innovation for new social				
and affordable housing solutions,				
ensuring that its own policies (such as				
the Balance of Dwellings Policy) are				
compatible with this aim. Affordable				
Oxford could be asked to provide				
advice on what options would be				
viable in Oxford,				
g) Considering whether there is scope				
for the City Council or the Universities				

 to promote 'inter-generational shared living'. h) Considering whether there is a way the City Council could assist groups of older people in downsizing collectively while staying together as a community, perhaps by creating a group or register that people can join or sign up to. 				
 6. We note the significant difficulties that schools, hospitals and universities (as well as businesses) face in attracting workers to settle in Oxford, and recommend that the City Council: a) Gathers evidence as soon as possible to identify the best way of delivering new build keyworker housing within the 20% of affordable housing provided as intermediate housing, b) Seeks to extend its keyworker housing intervention to more teachers (this is currently offered to senior teaching staff), c) Considers whether there is scope to assist key workers (particularly teachers in priority schools) in accessing housing in the private rented sector, for example by encouraging registered landlords to offer 3 year tenancies and agreeing to raise rents by no more than the CPI measure of inflation. 	Agreed	Recommendation 6a) is in hand and will form part of a wider review of affordable housing and planning policies. Recommendation 6b) has been implemented with the scheme open to all teachers from the beginning of July, following consultation with schools. Recommendation 6c) will be difficult to achieve as the Council has no means of practically influencing private sector rents and landlords' letting policies but the proposals could be put forward to key landlords and agents.	Cllr Price & Jackie Yates	April 2016
7. We note that the City Council is developing a Private Rented Sector	Agreed	We agree to take this recommendation into account in developing the strategy. Work is	Cllr Price & Jackie	April 2016

Strategy and recommend that this aims to extend the City Council's interventions in the private rented sector to address abuses in the student housing market and poor standards across the wider private rented sector. This should include the extension of discretionary licensing to cover more properties where possible, enhanced enforcement of the HMO licensing regime and further promotion of landlord accreditation to encourage take up.		underway on identifying the most appropriate extension of discretionary licensing following the introduction of legislative restrictions by the government. The HMO Licensing Scheme is currently being consulted upon and if renewed, the approach to improving compliance with licence conditions in licensed properties will be strengthened and stronger penalties imposed upon the landlords of unlicensed properties. Encouraging Landlord accreditation and improving the rewards available for good landlords will complement this tougher enforcement stance. It would be useful to understand the particular concerns about student housing if this refers to purpose built accommodation rather than general needs housing which just happens to be occupied by students.	Yates	
 8. That the City Council: a) Calls on the new Vice-Chancellor of the University of Oxford to provide reinvigorated engagement in Oxford's housing sector by learning from the Cambridge model and providing new accommodation to house academics. b) Tasks the new Assistant Chief Executive with working closely with the University sector and encouraging a greater degree of input into city matters, including financial contributions where appropriate. 	Agreed	This work is already in progress. The new assistant Chief Executive will help take this forward.	Cllr Price & Jackie Yates	April 2016
9. That the City Council builds on its commendable work on addressing fuel poverty by:	In part	Partially agreed. The Council has developed a fuel poverty model to identify areas of the City which are at greater risk of fuel poverty.	Cllr Price & Jackie Yates	April 2016

 a) Making a fuel poverty calculator available online that directs people in fuel poverty to contact the City Council for advice on what support they may be entitled to, b) Asking Trading Standards whether they would like the City Council to refer cases to them where an Energy Performance Certificate is required and whether they would be prepared to give the City Council any enforcement powers. 		This model can be used to target resources and grants to people in fuel poverty. We will increase our advertisement of the help that can be provided to reduce energy costs through the advice centres and the Council. The Council is due to begin taking enforcement against private landlords with EPC ratings of F and G, and this action is included in the Council's Financial Inclusion Strategy and we will undertake this work directly		
 10a. That the City Council builds on its work with Oxford Clinical Commissioning Group and other health partners by: a) Supporting the delivery of more proactive health interventions in areas of multiple deprivations, such as contacting people who miss appointments, 	Agreed	The City Council, Oxfordshire Clinical Commissioning Group (CCG) and Public Health, have been working toward this in a number of ways: Some GP Practices use text messages to remind patients of upcoming appointments, where they have patients' mobile phone numbers. They also post messages in Practice waiting rooms to inform patients of the impact of missed appointments. In terms of health interventions, where there has been low uptake of NHS initiatives, such as screening programmes and health checks, some focussed work has been conducted by the CCG'S Equality and Access Team. This has included working with patients in some GP Practices to enable them to be booked into appointments. The CCG alongside Public Health and the	Cllr Price & Jackie Yates	April 2016

		City Council, has established multi-agency Community Partnership Health Groups, based in the city's key areas of deprivation. These help to support health promotion campaigns and activities at a local level. They have also drawn up Health Plans for each area, based on health indicator data, to identify the key issues and provide appropriate interventions and initiatives to tackle them.		
		The development and delivery of the Community Health Plans are supported by the CAN Breaking the Cycle of health Deprivation Working Group (including the CCG, Public Health and CAN staff).		
 10b. That the City Council builds on its work with Oxford Clinical Commissioning Group and other health partners by: b) Working towards the concept of pooled budgeting in areas where evidence suggests that this approach can improve health outcomes. 	Agreed	Pooling of budgets is not specifically a City Council issue. However, the Executive Director for Communities and the Executive Board Member, Corporate Assets and Public Health are actively offering to provide City Council premises and other assets to promote better health outcomes. An example of the possibilities in this domain is the proposed use of the health space at the new Rose Hill Community Centre.	Cllr Price & Jackie Yates	April 2016
 10c. That the City Council builds on its work with Oxford Clinical Commissioning Group and other health partners by: c) Utilising the City Council's assets (such as leisure centres) and the agencies we support to facilitate social prescribing, and encouraging more GPs to take up social prescribing. 	Agreed	Agree, as above. In addition; the Head of Community Services is represented on the Oxfordshire University Hospital Trust, Public Health Steering Committee and on the Oxfordshire Clinical Commissioning NHS Health Inequalities Commission Steering Group. This is to ensure that Oxford City Council is well placed to identify opportunities	Cllr Price & Jackie Yates	April 2016

		for working with other agencies to deliver health promotion services. With reference to Social Prescribing: One Practice, which serves two regeneration areas in the city, has recently initiated a Social Prescribing project. The CCG's Equality and Access Manager has undertaken some research of models across the country. The findings will be presented to GP Leads and a decision will be made as to the potential of a county-wide Social Prescribing Project. This will also be considered for application at the new Rose Hill CC.		
 10d. That the City Council builds on its work with Oxford Clinical Commissioning Group and other health partners by: d) Working with partners to develop a single online point of access for multiple services in Oxford, including health, housing and social care. 	Not agreed	There are a range of points where people can and should access information. It is important however to play our part in ensuring that all the agencies continue to work to improve information sharing and referral processes and to ensure that service signposting is appropriate.	Cllr Price & Jackie Yates	N/A
		The voluntary and community sector have an important role to play in this and the City Council provides funding through its grant programme to a number of agencies providing advice, support, signposting and referral to health, housing and social care services.		
		The CCG are piloting this approach and working with referral agencies to understand demand. It is a matter for them.		

11. That the City Council explores how factors around inequality and public health could be designed in to the planning and development of sites. These factors should include cycling and walking provision, the accessibility of parks, and the provision of a variety of housing within the street scene. Consideration should also be given to shaping new communities. For example, new communities should include a centre and shared open space.	Agreed	This is already in hand. For example, the Barton development is considered to be an example of best practice in this regard. Public Health have also been asked to comment on planning applications with strategic implications for building sustainable communities that support health and help to promote exercise, such as the Northern Gateway master plan. A member of the City Council Planning Policy Team recently attended a Public Health England workshop aimed at improving collaboration between planning and health improvement professionals. Some of the issues raised at this workshop have fed into on-going scoping work that Public Health are undertaking to ensure that health considerations receive more prominence when planning decisions are made across all Oxfordshire authorities.	Cllr Price & Jackie Yates	April 2016
 12a. That the City Council: a) Assists in bringing about negotiations with local health, housing and social care commissioners and providers so that a county wide discharge policy for people experiencing homelessness can be adopted as per best practice guidelines 	Agreed	There is an operational hospital discharge procedure in place, which provides client names and 48 hour notice of discharge to Housing Services. However, this procedure could be strengthened with a more strategic hospital discharge protocol agreed on a countywide basis with all key stakeholders. This would relate to care packages including a broader range of services, for example Hospital Trusts (specialist physical and mental health services) and adult social care. The City Council will try to facilitate the development of this further.	Cllr Price & Jackie Yates	April 2016

 12b. That the City Council: b) Extends interventions aimed at supporting homeless people with complex needs (e.g. substance abuse and mental health issues), who are often excluded from accessing the services they need. 	Agreed	Officers are already working with the Oxfordshire Clinical Commissioning Group, Public Health and providers to develop a suitable service for single homeless customers with complex needs, including when substance misuse limits effective treatment options for mental health. The Council is also part of a Complex Needs network which seeks to improve the access that people with complex needs have to current services. This aims to build on outcomes for people with the most complex needs through intensive support and a flexible systemic approach.	Cllr Price & Jackie Yates	April 2016
13. Oxford City Council is leading the way in defining, measuring and tackling fuel poverty and we recommend that the same priority should be given to the issue of food poverty. A part-time role should be created to tackle food poverty, which should involve facilitating the work of the not-for-profit and voluntary sector to maximise their impact, and developing a food poverty strategy for Oxford. This strategy should aim to replicate best practice established by Bristol to reduce food bank demand and increase access to good and affordable food across the city.	Not agreed	The OSP Breaking the Cycle of Deprivation Group has been working with Good Food Oxford to see how this work can be taken forward. The Breaking the Cycle Group (including representatives from the Oxfordshire Clinical Commissioning Group and Public Health) funded Good Food Oxford to carry out community activities on Blackbird Leys, to introduce food poverty and healthy eating elements to the work that food oriented Community Action Groups already do within their local communities. This has proved to be extremely effective. The aim is to continue to work with Good Food Oxford and other partnerships to build the capacity of local communities.	Cllr Price & Jackie Yates	April 2016

		address this and this recommendation will be kept under review.		
 14a. That the City Council: a) Identifies how it can provide a greater degree of funding security to Asylum Welcome. Consideration should be given to including their work within the remit of the Council's Community Grants commissioning programme, which awards funding for 3 years rather than annually. This will reduce Asylum Welcome's administrative workload and help to ensure that they remain viable over the medium term. 	In part	Noted. This recommendation will be considered as part of the annual review of the Council's grants programme in the budget round. We are in active discussions with Asylum Welcome and other charities in this area with regard to the refugee crisis and how we can assist them in making a fully effective response. The Council is currently in discussion with AW as part of its response to the refugee crisis. The Board is very appreciative of the work of Asylum Welcome.	Cllr Price & Jackie Yates	April 2016
 14b. That the City Council: b) Explores whether it could provide low cost accommodation to third sector organisations by utilising unused capacity in Council-owned assets such as Community Centres. 	Agreed	The Council supports and funds a number of voluntary and community groups, some of which have accommodation in City Council premises and some in the private rented sector. All registered charities are eligible for rate relief Reduced hire rates for the Town Hall are also	Cllr Price & Jackie Yates	April 2016
		available to voluntary and community sector organisations.		
 15. We strongly endorse the City Council's approach to combatting financial exclusion and recommend that the City Council: a) Ensures that the Welfare Reform Team are fully and best deployed in order to provide greater assistance and proactively reach more people, particularly those moving on to 	Agreed	The Financial Inclusion Strategy supports this work.	Cllr Price & Jackie Yates	April 2016

 Universal Credit, b) Moves towards implementing a 'single view of debt' in order to identify multiple debts owed to the Council, and where possible, consolidate these, c) Gives a high priority to continuing to protect the current level of funding for the advice sector over the medium term, d) Explores longer term funding options for a housing needs money advice caseworker, and evaluates the impact of this provision over time, e) Continues to work closely with CAB and other agencies to encourage the take up of unclaimed benefits. f) Aims to make full use of its Discretionary Housing Payments 				
budget. 16. That the City Council establishes a reliable directory of charities for Oxford, setting out the aims, principle client groups and types of relief provided. This will help to ensure that local charities have a greater awareness of what other charities do.	In part	The OCVA have a register of Charities and are funded by the City Council. We will raise concerns about the register with OCVA and seek to address them with OCVA colleagues.	Cllr Price & Jackie Yates	April 2016
 17. We recommend that the City Council continues to prioritise improving educational attainment in the city by: a) Offering a new educational grant programme to which Head Teachers from schools serving deprived areas can apply. This programme would 	Not agreed	The Council is currently working through the Oxford Strategic Partnership (OSP) to see if a stronger partnership approach to raising education attainment can improve attainment levels in the city. An OSP Sub Group has been established to develop a set of actions for educational attainment improvement in the	Cllr Price & Jackie Yates	N/A

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	provide tangible output-based funding		city. There have also been meetings with the		
	to reduce educational inequalities in		head teachers of schools in the south of the		
	city schools. The criteria for awards		City and discussions on how the regeneration		
	should be non-prescriptive but grants		of Blackbird Leys might contribute to the		
	could be used to fund specific line		raising of attainment levels.		
	items in School Improvement Plans				
	focused on Pupil Premium and		The County Council has now established a		
	Special Educational Needs pupils, for		Strategic Schools Partnership Education		
	example.		Commissioning Shadow Board. This Board is		
b)	Engaging with partners and		in the process of establishing the grant		
~ /	considering whether it has a role in		criteria for support. The City Council has		
	ensuring that eligible year 1 and 2		representation on this Board. The aim is to		
	pupils are registered for the Pupil		ensure any activities funded/provided by the		
	Premium so that their schools receive		City Council which contributes towards		
	the additional funding they are entitled		education attainment is additional and		
	to.		complementary to the County Council		
	10.		Commissioning Strategy and Plan.		
			Commissioning Strategy and Flan.		
			The Council's financial and human resources		
			are constrained and these recommendations		
			are ones which would be difficult to fund		
			within the known future budget envelope.		
			This proposal does have a cost implication,		
			as whilst the Council has some information in		
			relation to benefits claimants it does not hold		
			any data on schools children attend and as		
			the roll out of Universal Credit continues it will		
			hold no relevant benefit data.		
			A new grant programme is comething for		
			A new grant programme is something for		
			Councillors to bear in mind during the budget		
			setting process.		A 11.00.10
18	a. That the City Council utilises skills	Agreed	Skills, employment and career paths are not	Cllr Price	April 2016

partners to maximise every opportunity to However, through the Leader, officers are Yates provide employment and career paths for working with the Oxfordshire Local Enterprise Partnership and the Oxfordshire Skills Board a) Seeking to influence and improve the provision of targeted careers advice in schools, extending this to Oxfordshire County Council has established a as offering mentoring into adulthood Service bringing together schools and Dusinesses called O2i. This includes career adulthood adulthood This working board advice, work placements and promoting adulthood apprenticeships. This work is overseen and monitored by the Oxfordshire Skills Board adulthood and information is circulated by the Policy and Partnerships Team Leader to the City Council Employment and Skills Group, which meets to share information and to ensure services are coordinated. This group includes officers from the Economic Development, Communities and Neighbourhoods, Policy and Partnership, Welfare Reform Team and Human Resources. The City Council has undertaken a robust needs analysis of skills and employment information science and work of advisites/EmploymentAread and human Neesources. Neesources.	within communities and works with	the statutory responsibility of the City Council.	&Jackie
more residents living in areas of multiple deprivation, including by:Partnership and the Oxfordshire Skills Board to improve services within the city.a) Seeking to influence and improve the provision of targeted careers advice in schools, extending this to younger pupils (years 7-8), as well as offering mentoring into adulthoodPartnership and the Oxfordshire Skills Board to improve services within the city.0.xfordshire County Council has established a service bringing together schools and businesses called O2i. This includes career advice, work placements and promoting apprenticeships. This work is overseen and monitored by the Oxfordshire Skills Board and information is circulated by the Policy and Partnerships Team Leader to the City Council Employment and Skills Group, which meets to share information and to ensure services are coordinated. This group includes officers from the Economic Development, Communities and Neighbourhoods, Policy and Partnership, Welfare Reform Team and Human Resources.1The City Council has undertaken a robust needs analysis of skills and employment issues. This is available in the link below. http://www.oxford.gov.uk/Library/Documents/ Statistics/EmploymentAndSkillsSupplementar yPaperAug2014.pdf			Yates
deprivation, including by: a) seeking to influence and improve the provision of targeted careers advice in schools, extending this to younger pupils (years 7-8), as well as offering mentoring into adulthood to improve services within the city. Oxfordshire County Council has established a service bringing together schools and businesses called O2I. This includes career advice, work placements and promoting apprenticeships. This work is overseen and monitored by the Oxfordshire Skills Board and information is circulated by the Policy and Partnerships Team Leader to the City Council Employment and Skills Group There is a cross City Council Employment and Neighbourhoods, Policy and Pertnerships Team Leader to the City Council Employment and Skills Group, which meets to share information and to ensure services are coordinated. This group includes officers from the Economic Development, Communities and Neighbourhoods, Policy and Partnership, Welfare Reform Team and Human Resources. The City Council has undertaken a robust needs analysis of skills and employment issues. This is available in the link below. http://www.oxford.gov.uk/Library/Documents/ Statistics/EmploymentAndSkillsSupplementar yPaperAug2014.pdf		0	
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A review of services was undertaken and en		<u>yPaperAug2014.pdf</u>	
A LEVIEW OF SERVICES WAS TOOLED ARE TATO AT		A review of services was undertaken and an	

		 action plan was developed to fill the gaps. This is set out in the Employment and Skills report August 2014. City Council activities include: Working with Business in Community to provide business links with secondary schools, mentoring and work placement opportunities. Currently the City Council sis linked with Cherwell School. The Youth Ambition Programme which aims to build the confidence and skills of young people and ease the transition between school and work. The development of Employment and Skills Plans for key physical regeneration schemes, Apprenticeships within city council services Support to Job Clubs on estates Influencing and supporting the delivery of European Structural Funding Programmes. 		
 18b. That the City Council utilises skills within communities and works with partners to maximise every opportunity to provide employment and career paths for more residents living in areas of multiple deprivation, including by: b) Extending the use of social clauses to create more and better opportunities for young people. Clarity is required as to how the City Council will ensure that 	Agreed	The City Council Skills and Employment Group ensure that the Employment and Skills Plans are linked into the Job Clubs that are based on estates. A recent Job Fair, arranged with Job Centre Plus, in Barton attracted over 400 potential job applicants and 20 businesses (mainly in the retail and construction sectors). Similar events will be rolled out to Rose Hill and Blackbird Leys. The Council's procurement policies are geared specifically to encouraging suppliers	Cllr Price & Jackie Yates	April 2016

developers deliver social clauses.		to offer training, apprenticeships and guidance to young people.		
 18c. That the City Council utilises skills within communities and works with partners to maximise every opportunity to provide employment and career paths for more residents living in areas of multiple deprivation, including by: c) Extending the offer of reduced fees for tutors to all Community Centres situated in areas of multiple deprivations. The City Council should also continue to make better use of Community Centres and promote them as vibrant local hubs 	Agreed	Agreed for consideration as a part of the development of the Community Centre Strategy.	Cllr Price & Jackie Yates	April 2016
 18d. That the City Council utilises skills within communities and works with partners to maximise every opportunity to provide employment and career paths for more residents living in areas of multiple deprivation, including by: d) Maximising links with universities, private schools, the student hub and businesses to get more volunteer help for appropriate programmes. These opportunities could include coaching and mentoring to help vulnerable people into work, assisting young people to whom English is not a first language, and broadening access to resources such as arts provision. 	Agreed	Agreed. City Council Officers have been represented on the European Structural Investment Steering group and helped shape the European Social Fund Strategy and proposals. This included funding for two NEET programmes (to support those who are NEET and those at risk of becoming NEET) and Building Better Futures Funding aimed at long term unemployed. The City Council has submitted an application to deliver the Building better Futures Programme. City Council Officers have been working with the County Council, Employment and Economy Team and Job Centre Plus to look at how teaching language services can be improved. The Oxford Community and Voluntary Alliance was commissioned to	Cllr Price & Jackie Yates	April 2016

		undertake a review, which identified that there is a range of good work being undertaken but that the sector needs improved coordination. Officers are currently in discussion with one of the colleges to see if they can take on this role, which has become even more important given the recently announced cuts in in this service.		
19. That the City Council calls on local employers to put an end to exploitative employment practices in the city. These practices include employers charging restaurant staff to wait tables, paying less than the minimum wage, and employing workers on zero hours contracts against their will.	Agreed	The Council will continue to lead by example by offering good terms and conditions of employment to all staff including agency workers. Our contractors are required to commit to paying the Oxford Living Wage and we have encouraged employers across the city to adopt the Oxford Living Wage with some success. We will continue to lead by example and try and influence other employers in good employment practice through normal channels. The Council will continue to promote best practice and support national initiatives such as Living Wage Week.	Cllr Price & Jackie Yates	April 2016
 20. That the City Council continues to look to raise wages by: a) Creating a Living Wage Hub in Oxford based around the Oxford Living Wage. This should involve a programme of activities to promote the Oxford Living Wage, and a distinct logo that Oxford Living Wage employers are encouraged to display. Ideally these activities should be led by engaged citizens but they may initially require some officer resource. 	In part	Partially agreed. The Council has already undertaken a number of initiatives including achieving Living Wage accreditation, campaigning in the city for other employers to adopt the Living Wage and speaking in support of the benefits of the OLW in various forums. We will continue to make use of the benefits of being a nationally accredited Living Wage Employer through Living Wage research, campaigns (such as Living Wage Week), etc. We will review the resource implications of the more extensive approach	Cllr Price & Jackie Yates	April 2016

 The Hub could also look at other related employment issues such as pay ratios. b) Identifying a public face of the Oxford Living Wage. This could be a member champion. c) Working constructively with the Living Wage Foundation in promoting Living Wage Week and seeking to raise wages and improve working conditions in Oxford, particularly in low paid sectors such as hospitality, health and social care. 		recommended in 20 a) and b). In addition to the above the Council will continue to pay its staff the Oxford Living Wage and require its contractors operating locally to do the same.		
 21. That Oxford City Council is a major employer in the city, and recommend that the City Council continues to develop its own employment practices through: a) More flexible recruitment practices such as accepting CVs and more widespread use of assessment centres, b) An annual managed calendar of interventions targeting black and minority ethnic communities and other underrepresented groups, c) Better targeting of constructive feedback to unsuccessful applicants, d) Interactive and accessible recruitment webpages with guidance for applicants, e) Uplifting the salaries of lower paid staff at a higher rate than those of higher paid staff to ensure that the pay gap between them doesn't increase 	Agreed	The Council is already progressing an action plan to improve its recruitment practices. This includes giving more attention to job descriptions, person specifications, selection testing which tests criteria more effectively than interviews alone, inviting CVs as part of the application process, etc. It is increasingly rare for a selection process to comprise only of an interview. We have also run initiatives such as targeting unsuccessful BME candidates to review their experience of the recruitment process, consider the shortlisting decisions, ensure they receive feedback, etc. We have an electronic recruitment system and a series of pages which include assistance for candidates in the application process and presenting the benefits of working for the Council. We have previously addressed the issue of low pay by introducing the Oxford Living Wage and deleting the lowest pay grades. Further consideration of	Cllr Price & Jackie Yates	April 2016

over time. Leisure and Wellbeing Strategy – Scruti	ny Comr	low pay will feature in consultation and negotiation for a new pay deal to run after the current one expires (March 2018). Although recommendation 21 e) has generally been the case in recent years, no long term commitment can be made to it as our wage bargaining structures are not necessarily always going to be under our direct control. hittee 7 September		
Recommendation	Agree d Y/N	Executive response	Lead Member & Officer	Implemente d Y/N / due date
That the City Council looks into extending the functionality of its mobile apps to enable leisure bookings.	Agreed	We will look into this in conjunction with Fusion.	Cllr Rowley & Ian Brooke	March 2016
That the City Council's Leisure and Wellbeing Strategy includes a greater emphasis on strengthening integration between leisure centres and the broader leisure offer, including community centres.	Agreed	This is already one of the main thrusts of the Leisure and Wellbeing Strategy, but we will look into strengthening the language.	Cllr Rowley & lan Brooke	March 2016
That the City Council continues to monitor the accessibility of leisure provision across Oxford, including in those parts of the city that have no swimming pools within a 20 walk, such as Littlemore and Cowley, and how this relates to leisure target groups (the Committee noted that corporate performance measure LP106: To increase participation at our leisure centres by target groups was below target for 2015/16 quarter 1).	In Part	We will of course continue to monitor leisure participation across the City. Transfer of membership from Temple Cowley to the Leys Pools and Leisure Centre has been a great success, and Oxford is over- provided with swimming pools by national standards. The new Spires Temple Cowley gym with associated public-access facilities is due to open in December. We are working with Fusion to ensure that the	Cllr Rowley & lan Brooke	March 2016
		missed target is not repeated. It is very		

 important that we continue to increase participation in physical exercise from areas of deprivation in particular, given the significantly above average levels of obesity in the Leys especially and also in Barton, Littlemore and Rose Hill. The Leys Pools and Leisure Centre is at the centre of our strategy for tackling this. We are also continuing to press the bus companies to improve connections between the Rose Hill/Littlemore and Leys/Cowley areas to help make our leisure facilities easier

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Recommendation	Agree d Y/N	Executive response	Lead Member & Officer	Implemente d Y/N / due date
That the Council's strategic approach to providing new affordable housing should be aligned with, and referenced in, the Oxford Growth Strategy.	Agreed	It is important to note that the Oxford Growth Strategy is one of a range of documents which taken together outline Oxford City Council's approach to meeting both overall housing need and affordable housing need, and that therefore the Oxford Growth Strategy implicitly includes affordable housing in its coverage. For example, the documents that make up the Local Plan specify how the City Council's policies for affordable housing should be applied to development sites within Oxford's boundaries, the overall number of which are part of the Growth Strategy. However, as the Scrutiny Committee heard, the difference between the objectively	Cllr Hollingswort h & Matthew Bates &LynsdeyB everidge	Dec 2015

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assessed need for housing (SHMA ¹) for Oxford and the number of homes that can be accommodated within the City's administrative area (SHLAA ²) is substantial, and the majority of unmet need will have to be met on sites outside Oxford's boundaries. This means that different affordable housing policies of other Local Planning Authorities will apply to those sites. Where the City Council is a landowner it may be possible to take a different approach above and beyond that laid down in the relevant LPA's planning policies, but in most instances the sites are owned by others.		
In the SHMA numbers the need for affordable housing was a major factor, alongside supporting expected economic growth. Even so, it is important to note that it has been estimated that to meet all of Oxford's unmet need for just affordable housing, using current planning policies, requires a number that is HIGHER than the highest figure in the SHMA range (24-32k). That is why the City Council will continue to argue strongly for housing allocations to meet unmet need in Oxford to be at the higher end of the range in the SHMA.		
In conclusion, it will be helpful for future iterations of the Oxford Growth Strategy to make clear both the origin of the SHMA range		

¹ Oxfordshire Strategic Housing Market Assessment, 2014 ² Oxford City Strategic Housing Land Availability Assessment, 2014

	d Y/N		Member & Officer	d Y/N / due date
1. That the City Council's unallocated cycling capital budget (approx. £110k over two years) should be used to fund the lower cost Cycling Review Group wish-list items in order of priority. The highest priority is signing City Council route 5, extending to Littlemore and the Leys Pool. This should include signing cyclists onto this route from key destinations such as Oxford Business Park, Vue Cinema and Oxford Academy.	In Part	This recommendation isn't wholly clear, as the definition of 'lower cost' isn't precise in reference to the list of items in Appendix 2, which includes both precise sums of money – albeit without confirmation that these figures are accurate – and very approximate bandings of potential expense. However the general direction of the policy, that lower cost and achievable items with significant positive impacts, should be the priority, is accepted. It is important to note that as the County Council is the Highways Authority there are considerable constraints on what the City Council is able to do on its own. The County Council has been clear that it is unwilling to progress schemes in areas where it is planning or already carrying out consultation on larger projects – for example in the Headington area. The sums of money set aside by the City Council for capital schemes can and should be progressed as soon as possible, and that means selecting schemes that do not require any input or permission from the County Council.	Cllr Hollingswort h & Mai Jarvis	March 2016
2. That the wish-list of cycling improvement projects drawn up by the Cycling Review Group, with advice from Cyclox and Sustrans, should be used to decide how future City and County Council funding for cycling improvements is spent. Flexibility should be applied so that new opportunities can also be funded	In Part	While the wish-list is a useful starting point, there needs to be greater assessment of the actual costs, benefits and feasibilities for each scheme or block of schemes before it can be used as the basis for spending prioritisation. A prioritisation scheme that referenced cost, impact, feasibility/deliverability against objective criteria would seem to be a more		

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where this is appropriate.		appropriate mechanism. This is particularly important for the County Council as the		
		Highways Authority, who will be responsible		
		for the vast majority of spending decisions		
		about on-street schemes, and it is reasonable		
		to expect them to carry out such as an		
		assessment.		
		Furthermore, almost all the schemes		
		identified are on-street schemes, and don't		
		include for example the funding of cycle		
		parking and storage facilities off-street,		
		whether on public (Council-owned) land or		
		otherwise. For example there may be		
		substantial benefits to a partnership approach		
		with major employers, educational		
		establishments (schools, colleges and		
		universities) and other organisations to		
		provide better cycle parking and storage; for		
		the City Council, which is constrained in what		
		it can carry out without County Council		
		permission, these sorts of schemes may		
		perform well in terms of benefits and		
		deliverability.		
3. That the City Council encourages the	Yes	Direct Services already makes repairable		
police and Direct Services to proactively		bikes available to shops and other schemes		
send reusable abandoned bikes to		in this way; the remainder are recycled and		
Broken Spoke and other bike shops that		are counted as part of the City's recycling		
are happy to take part, so that as many of		figures. Direct Services will liaise with the		
these bikes as possible can be		police and any other institutions who collect		
refurbished and reused locally.		abandoned bicycles to see if there is scope		
		for greater co-ordination and efficiencies.		
4. That the City Council ensures that	Agreed	a) The Regulation 123 list which sets out		
developer funding can be used to		what CIL can be spent on already is		
contribute to cycling improvements where		consistent with the recommendations. See list		

 appropriate, including by: a) Ensuring that the City Council's Community Infrastructure Levy (CIL) list is consistent with funding the higher cost cycling improvement projects set out in our wish-list, next time the CIL list is reviewed; b) Using CIL funding as a local contribution to attract match funding, for example from the Local Sustainable Transport Fund, for cycling improvement schemes in accordance with the Council's CIL list (often these will be part of wider transport improvement schemes); c) Alerting Ward Members when significant sums (we suggest >£5k) of the 'neighbourhood portion' of CIL have been allocated to their local area. We would encourage members to consider spending this funding on lower cost cycling improvement schemes from our wish-list where possible. 5. That the City Council ensures that its 	Agreed	here: http://www.oxford.gov.uk/Library/Documents/ Planning/CIL%20Regulation%20123%20List. pdf It includes: 'Improved environment for pedestrians and cyclists in City centre, including Queen Street, St Giles, Magdalen Street, George Street and Broad Street', 'Improved City centre cycling environment' & 'Orbital and radial cycle routes'. The Regulation 123 list is reviewed regularly, and is approved annually as part of the Budget process, and will be reviewed in the light of the wish-list and the responses above at that time. b) Agreed; this is largely how CIL is utilised already. c) Subject to the proviso that the 'neighbourhood portion' of CIL is only available in the non-parished areas of the city (in the parished areas it is transferred to the relevant parish council), and subject to final decisions on the process for allocating these funds to projects supported by the local community, agreed. a) These issues are already covered in a	
planning policies are consistent with its vision for Oxford to become one of the	Agreed	range of policies in the Local Plan, including Core Strategy Policy CS14, Saved Local Plan	
great cycling cities of Europe, including by:		Policy TR.4 and associated car parking standards, Saved Local Plan Policy TR.5 and	
a) Ensuring that cycling routes and provision are considered and included in		the Parking Standards, Transport Assessment and Travel Plans Supplementary	

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all major new developments, prioritising		Planning Document SPD approved in 2007.		
cycling and pedestrian access;		(See		
b) Reviewing and updating planning		http://www.oxford.gov.uk/Direct/61407Adopte		
policies relating to cycle parking		dParkingStandardsSPD.pdf)		
standards for non-residential cycle				
parking, as part of the next full or partial		b) Agreed		
review of the Local Plan.				
6. That the Council Leader or Board	Agreed			
Member for Planning and Transport	-			
writes to the County Council and requests				
that they do the following in consultation				
with the City Council:				
a) Implement the Cycle Super Routes				
and Cycle Premium Routes as soon as				
possible;				
b) Bring together cycling organisations,				
county highways planners and highway				
engineers to agree a set of specifications				
for cycle infrastructure design in Oxford,				
drawing on findings from the London				
Cycling Campaign. This should include				
priority phasing of traffic lights for cyclists;				
c) Consider how cycle routes can be				
signed more consistently and what the				
standard should be. We suggest that				
destinations and distances, rather than				
route numbers, should be shown on cycle				
signage;				
d) Agree that highway maintenance				
works should not be signed off until they				
are safe and suitable for cycling;				
e) Work with Government and other local				
authorities to implement the All Party				
Parliamentary Group recommendation to				
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achieve a £10 per head of population			
investment in cycling.			
7. That the City Council nominates a	Agreed		
Member Cycling Champion (a Councillor)			
to lead on work to improve cycling in			
Oxford at a political level and maximise			
the City Council's influence.			
8. That the City Council brings forward	In part	While on paper there is much to commend	
proposals for additional staffing resources		the idea of a City Council employed cycling	
to enable the City Council to engage		officer, there are considerable practical	
proactively with cycling groups, work		concerns about proposed scope of the role,	
smarter with the County Council, and		and the impact that it would have. The	
support the member champion (see		proposed responsibilities range from the	
recommendation 7). We would suggest 1		organising of meetings to the identifying of	
FTE dedicated to cycling, with a creative		ways in which to change motorists' behaviour,	
solution to funding this post which may		with many of the suggested responsibilities	
involve other organisations. This role		essentially overlapping with those already	
should include:		sitting with the County Council's Highways	
a) Supporting the Member Cycling		teams – this seems problematic in a single	
Champion (see recommendation 6) in		post.	
convening a forum of the different cycling		The proposal as it stands can of course form	
groups and representatives of other		part of the annual budgetary discussions, but	
stakeholders such as schools to co-		at a time of extremely constrained budgets	
ordinate efforts and agree a common		and with many critical services facing cuts to	
position when lobbying for cycling		their budgets, the Council may find it difficult	
improvement schemes;		to justify substantial expenditure on a new	
b) Engaging with the County Council to		post in an area primarily covered by another	
maximise the City Council's influence as		local authority's statutory responsibilities.	
LTP4 is put into practice;		However, there may be scope to develop an	
c) Influencing the development of a set of		innovative partnership approach with major	
specifications for cycle infrastructure		employers/organisations that would share	
design in Oxford (see recommendation		costs and responsibilities. For example a	
5e);		collaboration with the Universities and the	
d) Monitoring the County Council's		local NHS Trusts could provide expertise for	

 Highway Asset Management Strategy (road repairs) to identify opportunities for cycling provision to be improved during planned maintenance works (we have identified 4 such projects); e) Examining existing evidence on what works for improving cycling take up; f) Promoting active travel to school through Bikeability training and advocacy, particularly at the beginning of every academic year. Excellence in this area should be recognised perhaps through the Lord Mayor/Member Champion going in to schools to give prizes, or inviting winners to attend civic events. g) Identifying ways to change motorists' behaviour. 		their internal travel planning, and at the same time input into the planning of the city-wide cycle network that would join-up their sites. I would suggest that this option is explored as one more likely to deliver the objectives of the review panel. It is important to note that staff resource will be required to develop this sort of 'sustainable transport partnership', but once established and supported by other organisations the need for time and financial resource would be less than for a stand-alone officer employed solely by the City Council.	
9. That the City Council promotes positive images of cycling in Council literature, particularly the soon to be signed route to Blackbird Leys pool.	Agreed	The City Council already promotes cycling through maps, leaflets and other publications which highlight cycling's benefits for both individual health and the collective well-being of the city, and will continue to do so.	

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